



# VSP Vision Care Security Overview

## IT'S NOT JUST DATA—IT'S PEOPLE.

VSP® Vision Care is committed to maintaining the security needed to protect the confidentiality, integrity, and availability of your health information. In a heavily regulated industry, we comply with all laws and regulations applicable to our business.

Our policies and procedures are designed to help ensure the safety and security of your health information. Sound security doesn't just happen. It starts with planning, preparedness, execution, and continued oversight. We maintain a comprehensive information security program with detailed safeguards for administrative, technical, and physical security.

VSP's approach to information security is to allow access to health information only to those who need it to perform their job. The safeguards we have in place include:

- Unique usernames and complex passwords.
- Encryption of health information shared over public networks.
- Network controls designed to detect and prevent unauthorized access.
- Embedded technical controls to help secure devices like smartphones, laptops, etc. that may access or store health information.
- Regularly-scheduled code review for all VSP software used to deliver vision care services.
- Training on secure development practices for developers.
- Periodic monitoring and testing of VSP's systems that process sensitive information to find and address cybersecurity vulnerabilities.
- Policies and procedures that limit physical access to VSP's systems.

## WE'VE GOT YOU COVERED.

Keeping your health information secure is about more than protecting data—it's about protecting you and your family. Your data is valuable and keeping it secure is paramount. We work hard to do exactly that, so you can enjoy peace of mind. You can be confident that VSP has the security policies and procedures in place to reasonably protect the safety and security of you and your family's health information.

**Have questions? Contact us. [vsp.com](https://www.vsp.com) | 800.877.7195**

©2019 Vision Service Plan. All rights reserved. VSP is a registered trademark of Vision Service Plan.

LEGAL DISCLAIMER: THE INFORMATION CONTAINED IN THIS MATERIAL REFLECTS VSP'S SECURITY PRACTICES AT THE TIME THIS MATERIAL WAS PRODUCED, IS FOR ILLUSTRATION PURPOSES ONLY AND IS SUBJECT TO CHANGE, MODIFICATION AND UPDATE FROM TIME TO TIME. CURRENT AND PROSPECTIVE CLIENTS AND MEMBERS ARE ADVISED TO RELY ON THE UNDERLYING CONTRACTUAL COMMITMENTS MADE BY VSP AT THE TIME GOODS OR SERVICES ARE SOLD. TO THE EXTENT THAT THE UNDERLYING CONTRACTUAL COMMITMENTS OF VSP CONFLICT WITH ANY STATEMENT IN THIS MATERIAL, THE TERMS AND CONDITIONS OF THE CONTRACT WITH VSP SHALL CONTROL AND SUPERSEDE THE TERMS SET FORTH HEREIN. THIS MATERIAL IS ALSO SUBJECT TO COPYRIGHT. NO PART OF IT SHOULD BE REPRODUCED, ADAPTED OR COMMUNICATED WITHOUT THE WRITTEN CONSENT OF VISION SERVICE PLAN.